

Clubhouse Village

In Cross Creek

Harry Unglaub, President
Joseph Schwanda, Vice President
John Kranz, Vice President
Bobbie Butler, Secretary
Phil Kress, Treasurer

Glenn Bailey, President
Colonial Roofing, Inc.
5601 2nd Street West
Lehigh Acres, FL 33971

Dear Glenn:

We approved Colonial Roofing for our new roofs, not because you were the lowest bidder, but because of the repair work you did for our association in the past. We also selected Colonial Roofing because of Chris Rakos. During the initial period of reviewing the contract we were impressed with Chris's knowledge, his sincerity and follow thru on any questions we had.

The positive comments from our members has proven that we made the right choice.

Your crew of workers whether on the ground or on the roofs, were courteous, accommodating, respectful and did everything they could to keep the grounds clean and intrude as little as possible on the members coming and going. No easy thing to do, when you have 55,000 pieces of tile laying on the grounds, a couple of dump trucks, a crane, tar and etc., to contend with. We feel that both Trevor Carr the Supervisor and Bob Barney the Production Manager had a lot to do with this cooperation and conduct. And we cannot forget Brian who was instrumental in getting us started dealing with the insurance company at the beginning.

We never had a problem, a concern or complaint from one of our members that Chris did not immediately take the time to resolve. Chris is the type of person we felt very comfortable working with.

Feel free to call us, we will be happy to recommend your company.

FOR THE BOARD OF DIRECTORS



Harry Unglaub,
President