

McGregor Park Condominium Association
2510 McGregor Park Circle, Ft. Myers, Florida 33908

December 14, 2004

Glen Bailey
Colonial Roofing Incorporated
420 N.E. 3rd Avenue
Cape Coral, Florida

Dear Mr. Bailey:

I am the outgoing president of our condominium association and as my last act before my family moves back up north, I wanted to write you a brief note to express both my appreciation and that of our entire Board and our "roofing" volunteer, Lowell Lamb, for your prompt and very high quality work over not just the last three years but more especially following the Hurricane Charley crisis.

My one big fear during the three years that I was President of our Board was that we would have a major hurricane cause us severe destruction and I would be left alone to figure how to cope with everyone's needs. Well, we certainly had the major hurricane, but our development was spared serious damage other than to all the roofs that your company had NOT replaced for us. Not only were we impressed at how well the new ones endured the winds, but even more important to us was how rapidly your crews arrived to make emergency repairs to the old ones within 36 hours of the storm. The owners had already suffered enough damage to cause several ceilings to cave in and had you not been on those roofs by early Sunday morning it could only have escalated beyond measure with all the follow up storms. I think it continues to amaze everyone who lives here that the three building roofs were permanently replaced so quickly when they look around, even now, to see those blue tarpaulins remaining so many places in the area.

Please feel free to use my comments here as a reference to future clients. I can honestly say that our entire Board feels that you have consistently provided fine service and an excellent product at very reasonable prices. That is reflected in the contracts I have signed to replace the remaining old roofs in our park starting in January of 2005.

Sincerely,


Kimberly F. Cathers.