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148 Chelsea Ct. NW
Port Charlotte, FL 33952
(941) 625-0599
gardnerth@comcast.net

November 8, 2004

Colonial Roofing, Inc.
Attn: Mr. Glen Bailey
420 N.E. 3rd Ave.
Cape Coral, FL 33909

Dear Mr. Bailey:

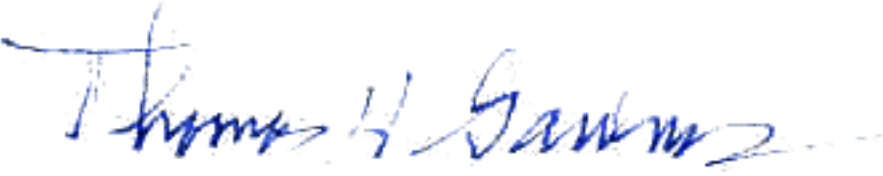
I am writing to you to thank you and Colonial Roofing for the great work you are doing during the recent hurricanes. I am a customer and had you replace my roof in 2001 when I experienced storm damage (although not like what happened to us in August of this year!!!).

I contacted Colonial on August 14 asking to be put on the list to have Colonial do my roof again this time around knowing full well that it would take some time. I finally began communicating with Andy. Even though I don't know his last name, he has really been great during these trying times. I feel like I know him well even though I never met him.

My roof is scheduled for repair the first week in January and I look forward to receiving the high level of quality I received in 2001. In fact, that is why I waited for Colonial in the first place. I also appreciate the fair price estimate I received. Some other roofing companies are flat out gouging their customers while Colonial is treating people fairly. Thank you for that.

So my hat is off to you and the people at Colonial for serving us in Charlotte County and I look forward to finally having a quality roof, soffits, and fascia overhead once again.

Sincerely,



Thomas H. and Claire D. Gardner

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