

**Colonial Roofing  
5601 Second St. W.  
Lehigh Acres, Fl. 33971**

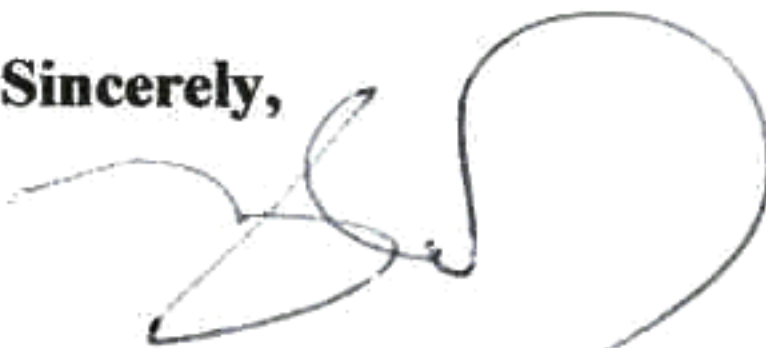
**November 14, 2006**

**Attention: Mr. Glenn Bailey**

**In a time when complaint run rampant, I thought it appropriate to write to you about the great services that I received from Colonial Roofing. I had a difficult time line where the cage on my lanai was being replaced when a roofing situation was discovered. Todd Pflaumer was terrific. He helped set into motion an expedited repair to allow the cage replacement which, if postponed, would have been a real set back. John Hustwick and a host of others were great.**

**As a physician, I know how nice it is to get a positive note. Thanks you for running an efficient and caring organization.**

**Sincerely,**

A handwritten signature in black ink, appearing to read 'Robert L. Mohl', with a large, stylized loop at the end.

**Robert L. Mohl, M.D.  
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Naples, Florida 34110  
robertmohl@gmail.com**