

WHISKEY CREEK ADULT II CONDOMINIUM ASSOCIATION

March, 9th 2007

Mr. Glenn Bailey, President
Colonial Roofing, Inc.
5601 2nd Street SW
Lehigh Acres, Florida 33971

Dear Mr. Bailey,

I want you to know that our entire association is appreciative of the professional way in which Colonial Roofing and your associates worked with our insurance adjuster in resolving the claim on our behalf. After the hurricane, our insurance company provided our association its initial "scope of work". There was barely enough money to cover basic repairs to protect the interiors of the units. As we have done for so many years, we called Colonial Roofing to address our roofing needs. Mr. David Buntrock, one of your estimators, surveyed all nine buildings to assess the damage. Thank goodness, he also informed us of one of your additional services. Your ability to collectively negotiate insurance claims on behalf of your customers was exactly what we needed. In the end, your expertise, professionalism, and persistence performed a miracle. Your company negotiated "full replacement" for all buildings including our clubhouse. We were amazed by your results.

Glenn, your production staff and management personnel should also be commended. After successfully negotiating our claim, your staff re-roofed our entire complex. Needless to say, we did not know what to expect when you undertake a \$1.2 million project. We never had a problem, a concern or complaint from one of our members that Chris Rakos, your General Manager, did not immediately take the time to resolve. Chris is the type of person we felt very comfortable working with.

Please feel free to call us, we will be happy to recommend your company.

Bob Volpe
President
Whiskey Creek Adult II Condominium Association

